

Private pricing stays private.

A person controls every release.

A concise review sheet for IT, security and procurement teams. The complete, current statement is at qwotra.com/security.

Customer-safe output

Qwotra builds the customer proposal and private commercial record as separate layers. Customer output is blocked if it contains source cost, markup, margin, supplier identity, quote numbers or item codes.

YOUR DOCUMENT	CONTROLLED PROCESS	CUSTOMER OUTPUT
RFP, addenda and supplier inputs	Account isolation, source links, classification proposals and human review	Approved scope and customer price only

Deployed controls

- HTTPS/TLS for traffic.
- Database-level row security isolates accounts.
- Private, account-scoped file storage with short-lived signed links.
- Named roles control access to source pricing and release actions.
- Mutating administrative actions enter an append-only audit log.
- Secrets remain in environment configuration, not source code.

Processing providers

FUNCTION	PROVIDER	BOUNDARY
Application hosting	Netlify	Web application and server functions
Database, authentication, storage	Supabase	Account data and private files
Document processing	OpenAI commercial API	Only when a user runs an assisted feature
Payments	Stripe	Card details do not touch Qwotra
Transactional email	Resend	Receipts and product messages

Retention

DATA	CURRENT RULE
Raw account data	Raw data is removed from live systems within 30 days of account closure or a verified deletion request. Any export opportunity falls within that same 30-day period.
Independent backups	Created daily and pruned at 90 days.
Customer-linked business records	Kept as long as law and the signed agreement require.

What Qwotra will not do

- Train public or third-party general-purpose models on customer data.
- Show internal pricing or supplier identity to a customer or supplier.
- Send a customer commitment without a person approving the release.

Current assurance position

Qwotra does not currently hold a SOC 2 or ISO certification and does not claim one. Providers maintain their own assurance programs. Qwotra publishes only controls it has deployed.

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